

2025 REAL WORLD TESTING PLAN  
MDFlow Systems, Inc.



## GENERAL INFORMATION

Plan Report ID Number: [ONCB USE ONLY]

Developer Name: MDFlow EHR, LLC

Product Name(s): MDFlow EHR and Patient Care Workflow Management System

Version Number(s): 1

Certified Health IT Product List (CHPL) Product Number(s): 15.11.09.3190.MDEP.08.00.0.240402

Developer Real World Testing Plan Page URL: <https://www.mdflow.com/RWTPlan2025.PDF>

## JUSTIFICATION FOR REAL WORLD TESTING APPROACH

The ONC recommends that Real World Testing verifies that deployed Certified Health IT continues to perform as intended by observing interoperability and data exchange. This test plan focuses on documenting the number of times certified capability is successfully used in the real world. The approach involves end-to-end testing with real end-users, both clinical and non-clinical. This method goes beyond the developer's understanding of usability and includes user feedback and reporting of any issues. Success is defined by meeting criteria and documenting at least one specific metric per measure through Real World Testing. This approach requires a commitment to real end-users in the production environment.

### STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Standard (and version)	N/A
Updated certification criteria and associated product	N/A
CHPL Product Number	N/A
Method used for standard update	N/A
Date of ONC ACB notification	N/A
Date of customer notification (SVAP only)	N/A
Conformance measure	N/A
USCDI updated certification criteria (and USCDI version)	N/A

### MEASURES USED IN OVERALL APPROACH

#### Description of Measurement/Metric

Measurement/Metric	Description
170.315(b)(10)	Over a 90-day period: Number of EHI exports for the entire patient population.

#### Associated Certification Criteria

Measurement/Metric	Associated Certification Criteria	Relied Upon Software (if applicable)
170.315(b)(10)	<a href="#">Criteria Link</a>	N/A

**Justification for Selected Measurement/Metric**

Measurement/Metric	Justification
170.315(b)(10)	It is not known if this functionality will be utilized on a regular workflow basis during the 90-day monitoring period. If there is no activity to report, we will initiate live testing with one or more current clients..

**Care Setting(s)**

Care Setting	Justification
Ambulatory and inpatient	MDFlow system is an EHR system specifically designed for value-based care provider groups.

**Expected Outcomes**

Measurement/Metric	Expected Outcomes
170.315(b)(10)	Our expectation is there will be low utilization by end users.

**SCHEDULE OF KEY MILESTONES**

Key Milestone	Care Setting	Date/Timeframe
Plan specifics of manner in which data will be collected based on RWT 2025 Plan.	Inpatient and ambulatory	Q1 2025
Identify the 90-day period for data analysis, select customers for data gathering, obtain data.	Inpatient and ambulatory	Q2 and Q3 2025
Analyze data and begin report generation	Inpatient and ambulatory	Q4 2025
Submit Real World Testing report to ONC ACB.	Inpatient and ambulatory	February 2026

## ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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*Sabino Ruiz*

**Date:** 10/16/2024

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<sup>i</sup> Certified health IT continues to be compliant with the certification criteria, including the required technical standards and vocabulary codes sets; certified health IT is exchanging EHI in the care and practice settings for which it is marketed for use; and EHI is received by and used in the certified health IT. (85 FR 25766)

<sup>ii</sup> <https://www.federalregister.gov/d/2020-07419/p-3582>